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March 23, 2010

Mr. Klock

I wanted to thank SCANTRONIC ROBOTICS and their technicians for the outstanding job of cleaning our three storage reservoirs.

The three storage tanks are our main potable water supply for our community. The two main reservoirs are underground concrete structures with 590 000 Ga. storage each, while the third is a clearwell that has 500 000 Ga. storage with two curtain baffle walls installed.

Our storage tanks are a vital part of our potable water system, where we are constantly striving for the best quality of water to be delivered to our customers. Trevor and his crew helped us achieve these goals with regular cleaning maintenance to remove the sediment from over 8 years of accumulation. They removed 4-6 inches from the two main reservoirs, and 6-10 inches from the clearwell in a timely manner. The technician crew not only showed an extraordinary level of knowledge of potable water reservoirs, but also of regulations and safety policies. They worked with my staff around our schedule without compromising quality of work or water quality. My water quality remained intact throughout cleaning process, and upon completion, seen a decrease in turbidity, manganese levels and chlorine demand.

As a surface water treatment facility we are always monitoring and fighting THM levels in potable water. Removing sediment and biofilm is a crucial component to the ongoing maintenance of these storage reservoirs to help achieve our goals.

Again would like to thank Scantron and Trevor personally for allowing our community to use this vital service, and would recommend this method as a regular scheduled maintenance tool.

Devin Draper

Lead Level 2 Operator/ Town Foreman

Town Of Kipling